

Sparkasse app: Making a bank transfer using pushTAN

www.sparkasse-duisburg.de/app

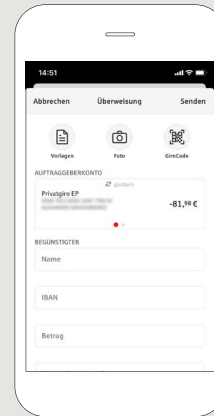
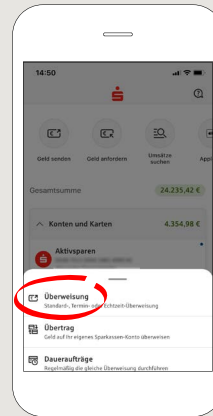
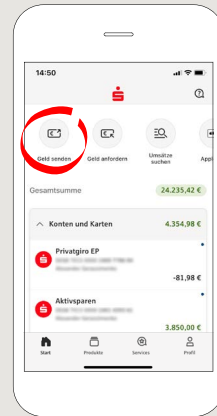


The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

1 Start the Sparkasse app by tapping the **app icon** and then entering your password.



2 On the homepage, tap the **“Geld senden”** icon. You then have three options for entering transfer details.



3 Select a recipient under **“Vorlagen”** or enter the data into the transfer form.

Tip: If you have previously transferred money to or received money from the recipient, the recipient details will automatically appear.

Then tap **“Senden”**. Now switch to the S-pushTAN app (step 5).

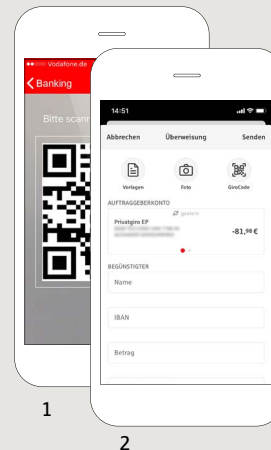


You can also enter the transfer as follows:

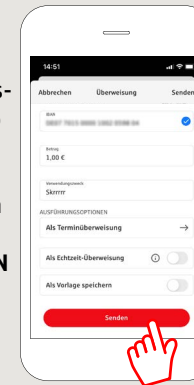
3.1 Using the photo option: Tap the **“Foto”** icon. Photograph your invoice. The data is transferred to the transfer template. It is vital that you check the data. Continue with steps 4 and 5.



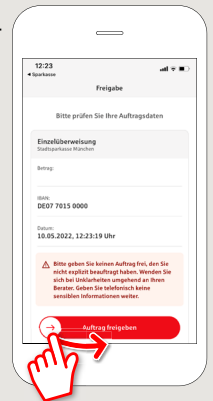
3.2 Using a QR code: Tap the **“GiroCode”** icon. Scan the QR code. The data displays automatically in the transfer template. Continue with steps 4 and 5.



4 Your transfer details are now displayed. Tap **“Senden”**.
Now switch to the **S-push TAN app**.



5 Check the transfer details against the original documents, e.g. invoice.
Then tap on **“Auftrag freigeben”**. Done.
Your transfer has been sent.



DO YOU HAVE ANY QUESTIONS? WE ARE HAPPY TO HELP.

Online banking hotline: 0203 2815-9000
Mon. - Fri. from 8 a.m. to 8 p.m.

For further information on online banking at:
sparkasse-duisburg.de/online-banking-help.